HUNGRY Recommendations

Namirah Ahmad Dan Bugos Alec Sandler Jessica Hairston

Issue #1 - **Efficiency and Workflow**

What would HUNGRY employees change?

"The **proposal process**. It needs to be less time consuming and do the calculations on its own template"

"A **structured but agile org chart** where we can avoid any red tape, bureaucracy, excessive meetings"

"I'd make a **self working system** that assigned works to orders and confirmed all orders as well to assure efficiency"

"A **proposal** creator"

The Issue

Efficiency cannot be solved by one individual

Employees are too busy with their day-to-day tasks to take on new projects

- Efficiency is a multi-faceted problem
 - Involves tech, service, operations, logistics

Suggestion #1 - HUNGRY Focus Groups

HUNGRY should internally organize to create a focus group that is tasked with improving the company's efficiency

Example Focus Group - Efficiency

Logistics



Thomas Tribble, Service and Logistics Manager



Ernest Bost, Logistics
Manager

Technology



Gabriel Rivera, Head Of Technology



Panupan Sriautharawong, Full-Stack Developer

Efficiency Focus Group

- Meet once per week to brainstorm solutions to HUNGRY's efficiency issues
- Propose solutions to HUNGRY employees:
 - "Develop a Google Sheets extension tool that automatically calculates the cost of a proposal"
 - "Create a detailed whitepaper highlighting the pros and cons of HUNGRY adopting Team Foundation Server for agile workflow tracking"

Reward employees for tackling subsidiary projects

Focus Group - Outcomes

• Increased responsibility of mid-level management

Upper management "trickle-down decision-making"

Motivated employees

Everyone is more involved in the company's growth

Issue #2Not enough space!

Thoughts of HUNGRY Employees

 "I would build more call/conference rooms so that we can make calls in privacy when it is super packed in the office."

• "I know the tech team would like to bring back the daily lunches, I would like to have a room where I can **actually make sales calls**."

Suggestion #2-Allocate more space when expanding

How it can be done

HUNGRY is looking to expand into other cities (ex: Baltimore)

• Current employees are easily distracted/disturbed by the lack of privacy due to unnecessary commotion.

• When planning space in the new building, Managers should make sure to allocate 1-2 extra rooms in case employees need to utilize it for work purposes during times of commotion.

Comfortable workplace →Increased productivity →Better work → Increased revenue